

## Remote Red Team Support

Requested By	Prepared By
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Client	Red Team Tools
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#### **Confidential Information**

The information contained in this document is confidential to The CORE Group, Inc. and is submitted to the above Organization for the sole purpose of evaluating The CORE Group, Inc. as a business partner and service provider. Use of this document for any other purpose is expressly prohibited. Do not copy or redistribute without the express written permission of The CORE Group, Inc.

# **Engagement Overview**

Acceptance of this service order authorizes The CORE Group to assist with providing remote support for authorized physical penetration tests, red team assessments, and other various covert or surreptitious entry assessments. The services that may include:

Customers will schedule a block of hours of remote expert support during an assessment to assist in the following key support areas:

- Electronic Physical Access Control Systems
  - o Identification of Security Controls
  - Deployment of Wiegand Skimmers and ESPKeys
  - Deployment and Use of "Long Range" RFID Dataloggers or Weaponized Readers
  - Priority Support for Wiegand Multi-Tech Datalogger (WMD)
  - Cloning Support for RFID Credentials
  - o Proxmark3 Technical Support
  - Flipper Zero Technical Support
  - Bypass or Manipulation of Request-to-Exit Devices
- Telephony Physical Access Control Systems
  - Identification of Hardware and Security Controls
  - Bypass Guidance, if Applicable
  - Remote Key Cutting Service
- Mechanical Physical Access Control Systems
  - Identification of Door Hardware and Security Controls
  - Photographic Key Decoding Support
  - General Lock Manipulation or Bypass Guidance
  - Remote Key Cutting Service

Audio and video support will be scheduled with and by designated Subject Matter Experts

### Remote Consulting Requirements

- You (CORE's client) certify and attest that you are authorized to conduct this assessment.
- You certify and attest that property owners and managers are both aware and provide permission to conduct this assessment.
- You certify and attest that there is no jurisdictional conflict or possible misunderstanding regarding the legal authorization of the test.
- You certify and attest that all information provided will be used for legal purposes only to improve security.

### **Expenses**

 On occasion, The CORE Group may be able to cut keys, or other hardware/software needed for your assessment via an overnight service. All hardware expenses will be billed to the client at-cost based on retail rates on CORE's website. Shipping and other charges may apply. Client agrees to pay, within 15 days, for all billed expenses with the stipulation that CORE needs permission, in writing, to incur these expenses on the client's behalf.

#### Hours

- The client has purchased a package with a specific number of hours included. CORE will attempt to provide as much support as possible within that timeframe and does not count scheduling and general pre-purchase questions against client time.
- CORE will strive to provide the client with a 30-minute warning before time runs out. If
  the client chooses to add more time, you must request this in writing. If CORE has
  availability the client will be charged \$350 perhour for additional hours, which are billed
  in one hour increments. There is no guarantee that time outside of the scheduled time
  are available.

# About The CORE Group

The CORE Group is a premiere security firm specializing in physical and infrastructure security. While many companies incorporate digital penetration testing and web application testing into their standard procedure of self-assessment, The CORE Group provides highly tailored services that greatly assist in a client's understanding of their practical risk exposure.

The CORE Group employs leading Subject Matter Experts (SMEs) from multiple security domains, and has served as a go-to training service provider for Covert Methods of Entry for commercial enterprises and government for over 15 years.

#### **CORE Professional Credentials:**

- Government Services Administration (GSA) Safe and Vault Inspector Certification
- Government Services Administration (GSA) Safe and Vault Technician Certification
- Professional Locksmith Certifications
- Access Control Technician Certifications
- Sensitive Compartmented Information Facility (SCIF) Construction
- Mechanical and Electronic Safe Technician Certifications (FF-L-2740, Kaba X-10)
- Chemical-Terrorism Vulnerability Information Authorization
- Emergency Medical Technician (EMT-B)
- Certified Protection Professional (CPP)
- Project Management Professional (PMP)

#### **CORE Professional Affiliations:**

- InfraGard (FBI)
- Security Industry Association (SIA)
- Associated Locksmiths of America (ALOA)
- Safe and Vault Technicians Association (SAVTA)
- SysAdmin, Audit, Network, Security Institute (SANS)
- The Open Organization of Lockpickers (TOOOL)
- Association of Threat Assessment Professionals (ATAP)
- National Registry of Emergency Medical Technicians (NREMT)
- Project Management Institute (PMI)

## Statement of Work

This Statement of Work ("SOW") is made and entered on the date the second party to sign signs pursuant to the terms and conditions of the Master Services Agreement, between XXXXXXXX ("Client") and The CORE Group, Inc. ("Provider")

## **Project Snapshot**

- Services: Remote Support for Red Team Engagement
- **Timeframe:** Set by client, confirmed by CORE.
- Hours: Based on the package purchased on RedTeamTools.com
- **Location:** Remote support will be provied remotely via chat, voice call, video call, zoom link, shared screen, or other remote-support functions to meet client needs.
- **Deliverables:** No deliverables or supports are produced by CORE as part of this agreement.

## **Payment Terms:**

The parties agree that invoices will be issued according to the following schedule:

Invoices shall be sent upon completion of each site assessment. Service terms shall be NET15. Full payment is due 15 days from the completion of site services and issuance of the invoice from CORE. Late payments will incur a payment surcharge of 10% per month.

### Acceptance

This service order is subject to the terms and conditions of this Statement of Work by and between The CORE Group, Inc ("Provider") and XXXXXXXX ("Client").

"Client":	"Provid	"Provider":  The CORE Group, Inc. 2057 East Maule Ave #101 Las Vegas, NV 89119	
XXXXXXXX 123 Address Street Citytown, PA 10101	2057 Eas		
Ву:	Ву:		
Name, Title	_	Name, Title	
Date:	Date:		

Kindly return the signed Statement of Work to: engage@thecoregroup.net